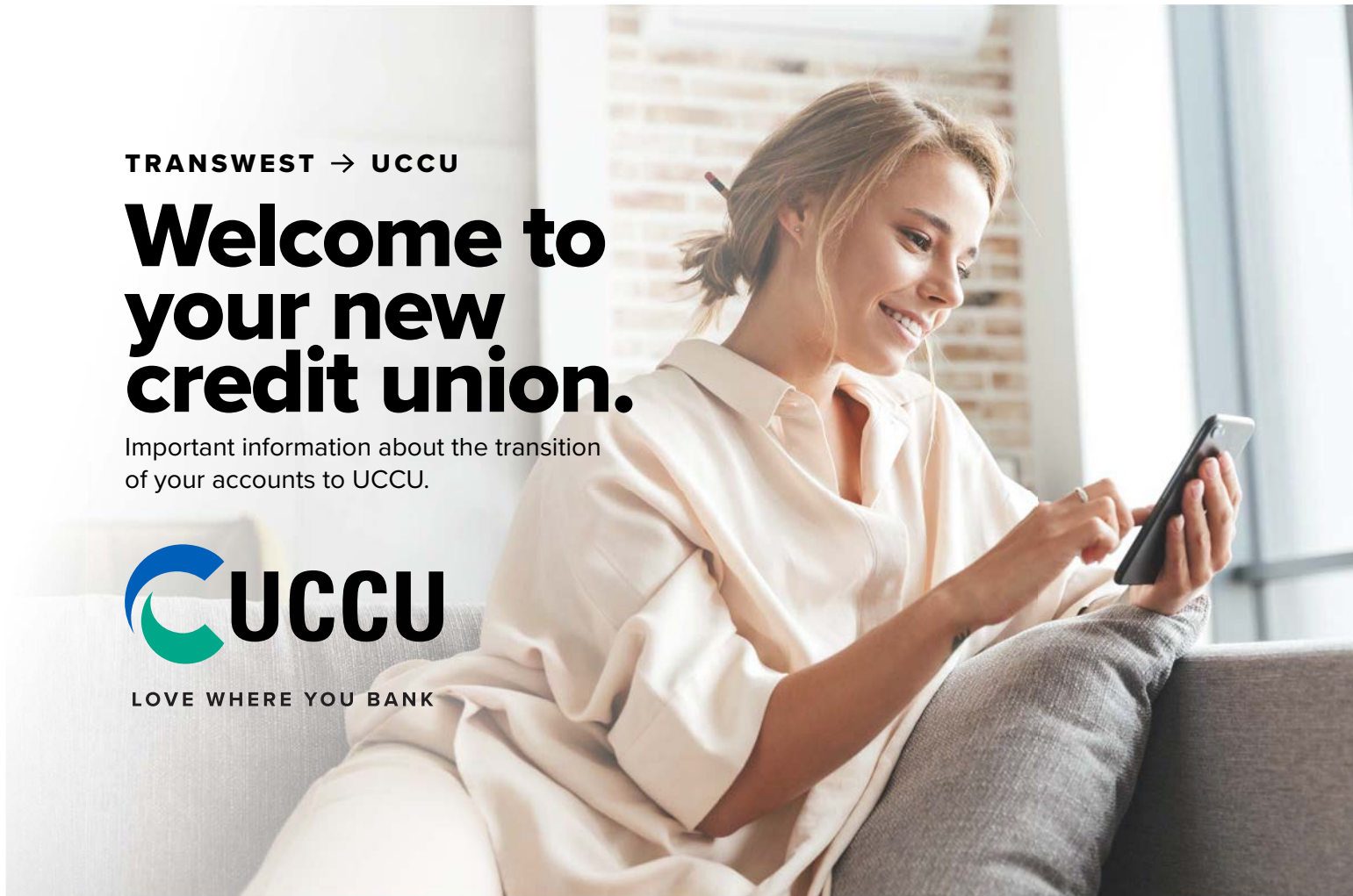


TRANSWEST → UCCU

Welcome to your new credit union.

Important information about the transition of your accounts to UCCU.



TransWest will officially become UCCU on June 2, 2025.

Here's everything you need to know for a smooth transition.



COMING IN MAY

- Your **UCCU Member Number** letter with online banking login instructions.
- **Plus, keep an eye out for letters containing important details** and instructions to ensure a seamless transition for the services you currently use at TransWest, such as:
 - Your New UCCU Visa Debit and/or Credit Card will be arriving soon.
 - [Bill Pay and Zelle](#) user instructions.
 - Visa Credit Card **"Uchoose"** rewards redemption instructions.
 - Mortgage payment instructions.

NOTE: Direct Deposit & ACH

No action required. Your payroll direct deposit and other ACH recurring deposits (e.g., Social Security) will automatically transfer from TransWest to UCCU.

TRANSITION SCHEDULE

	SAT MAY 31	SUN JUN 1	Welcome to UCCU! MON JUN 2
BRANCHES	TAYLORSVILLE BRANCH CLOSED 2 PM	CLOSED	ALL 25 UCCU BRANCHES ARE NOW AVAILABLE OPEN: 8:30 DRIVE THRU / 9 AM LOBBY*
SERVICE CENTER (CALL CENTER)	(801) 487-1692 OPEN 10 AM - 2 PM	CLOSED	(801) 223-8188 OPEN 8 AM - 6 PM
DEBIT & CREDIT CARDS	CONTINUE TO USE YOUR TRANSWEST VISA CARDS		BEGIN USING YOUR UCCU VISA CARDS
APP & ONLINE BANKING	TRANSWEST APP DISCONTINUED BEGINNING SAT 2 PM		BEGIN USING THE UCCU MOBILE APP

*Hours vary. See uccu.com/locations.



3 Easy Steps to complete on or after June 2.

Scan the QR code or visit uccu.com/TransWest to get started.

1 DOWNLOAD & LOG IN TO UCCU APPS



UCCU Mobile Banking App

See all of your accounts and manage your finances with innovative banking tools and technologies.



UCCU CardApp

Complete control of your cards: activate, lock, configure controls/alerts, get an instant digital replacement, and more!

2 UPDATE YOUR MOBILE WALLET

Add your UCCU Visa debit and credit cards to your mobile wallet!



3 START SAVING MORE MONEY

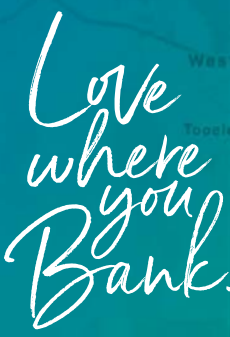
UCCU provides lower rates on loans and higher yields on savings to help you achieve your dreams.* We invite you to consider transferring any loans or deposits that you might have at other financial institutions to UCCU today. Just give us a call, visit a branch or you can get started at uccu.com.



*Based upon independent research conducted by Datatrac for 1,648 financial institution locations in Utah as of April 30, 2025.

BRANCHES AVAILABLE

All UCCU branch locations (including the previous TransWest branches) are now available to serve you. Visit uccu.com/locations.



CONTACT US

UP TO MAY 31
Call (801) 487-1692

BEGINNING JUNE 2
Call/Text (801) 223-8188

Explore ALL the UCCU benefits available to you and your family.



TransWest and UCCU combining forces on June 2 means more ways to support your financial journey, including additional branches and ATMs, enhanced mobile banking tools, new products and services, and highly competitive rates.

4-3-2-1 Visa Credit Cards

Get up to 4% cash back on every purchase you make.

Learn more at uccu.com/4321



Money Management on Autopilot

UCCU's advanced online and mobile banking technology makes it easier than ever to organize, automate, and stay in complete control of your financial life.

See all the tools at uccu.com/DigitalBanking

UCCU ELEVATED CHECKING

Packed with valuable benefits and savings for both you and your family, including...

Cell Phone Protection
Up to \$600 per incident, \$1,000/year total.

24/7 Roadside Assistance
Towing, flat tire help, battery jump, and more.

Telehealth
24/7 access to licensed health professionals with zero copay.

Exclusive Loan Discounts
On auto, RV, and personal loans.

And much more!



See all the benefits at uccu.com/Elevated

EXPLORE MORE AT [UCCU.COM](https://uccu.com)

